

## Village Tower

BRANT CONDOMINIUM CORPORATION NO. 12 640 WEST STREET, BRANTFORD, ONTARIO N3R 6M3

November 21, 2016

Mr. Mark Fera Sales and Service Manager 2355 Derry Rd. E., Unit 6 Mississauga, Ontario L5S 1V6

Dear Mark:

Consider this a letter of reference for the experience we had working with you on our fire alarm audibility upgrade.

Before chosing a contractor for this project, we travelled to four different sites and viewed the work by three contractors. We chose Vital Safety because of the outstanding craftsmanship demonstrated by your crew. Your price was competitve. When we ran into some trickey situations routing wires, because of the way our building was constructed, you came quickly and honoured our suggestion for concealing the wires.

Your staff was courteous and the job site was always left clean.

Because of your service and expertise, we have retained you to do our annual testing and to update our Fire Plan.

Wishing you continued success,

Clare Churchward

President, BCC#12

on behalf of the Board of Directors.

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